Natheer Allami

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KEY SKILLS

- HTML, CSS and JavaScript
- Swift 5, Java
- PHP and SQL
- MS Office Suite
- Computer networking expertise
- Database administration and management
- VMware Certified Professional
- Microsoft Windows Server 2012 R2, 2016, 2019
- macOS and Linux OS
- Zenoss and Moogsoft monitoring platforms
- ServiceNow platform
- Active Directory (AD)
- Microsoft Azure Certified (AZ-900)
- Microsoft Power BI
- Tableau
- Data Analysis Expressions (DAX)
- Microsoft SQL Server
- ETL Using SSIS 2012
- Microsoft SSAS 2012
- Communication and interpersonal skills
- Problem-solving skills
- Critical thinking skills
- Time management skills
- Adaptability skills
- Works well in a team and autonomously

PROFESSIONAL OBJECTIVE

I am a hardworking and dedicated IT professional with a proven track record of striving for continuous improvement, working collaboratively within a team and maintaining a strong business acumen. Through my years of experience and time studying, I have been able to successfully adapt to changing priorities while utilising exceptional communication skills and the ability to learn quickly. I am seeking a Junior Front-End Web Developer position where I am able to implement my knowledge and further develop my capabilities, and believe I would make a fantastic contribution to your team and workplace.

CAREER HISTORY

Technical Analyst at Optus
Aug 2022 – Aug 2023

Key responsibilities

- Part of the Cloud & Data Center Tier 1 team at Optus.
- Assisting Optus employees with basic access and security ticket requests in ServiceNow to ensure access to the company intranet. Performed user administration tasks on Active Directory (AD) which included user account creation and deletion, password resets and account unlocks, granting rights to specific AD groups based on the user requirements.
- Patching internal system VMs running different Windows OS versions with Microsoft monthly security updates.
- Error detection and recovery during patching.
- Monitoring system alerts and issues using the Moogsoft and Zenoss monitoring platforms.
- Working independently to resolve requests and issues.

Software Engineer Intern at *Western Sydney University*
Jul 2019 – Nov 2019

Key responsibilities

- Developing a website that hosts clinical text normalisation within a group environment.
- Conducting ongoing project management of fixed deadlines for submitting reports, the prototype and presenting the final system.
- Scheduling weekly group meetings to ensure tasks meet deadlines and the workload is tailored to accommodate the schedules of other teammates.

EDUCATION

Bachelor of Information Systems,
Western Sydney University
Graduated 2020

Advanced Diploma of Network Security, *TAFE NSW*
Graduated 2015

Diploma of Information Technology Networking, *TAFE NSW*
Graduated 2015

Certificate IV in Information Technology Networking, *TAFE NSW*
Graduated 2014

Certificate III in Information, Digital Media and Technology (Network Administration), *TAFE NSW*
Graduated 2014

REFEREES

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